

RICHARD McGREW
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- OBJECTIVE:** To secure a position in an Information Technology environment where I can apply my extensive computer skills to help an organization become more efficient and productive.
- SUMMARY:** Cornell CS & Math Grad; A+ Certified; Software Engineering; Programming; Diagnosing and Repairing Computer Problems; Website Development and Design; Excellent Writing Skills; Results Oriented; Tutoring/Teaching; Customer Service; Spanish Language
- EDUCATION & QUALIFICATIONS:** BA, Computer Science/Math – Cornell University, Ithaca, NY
Computers: Programming: Java, C/C++, Pascal, Basic, Matlab, Python, SML, CAST, DOS Batch files, x86 Assembly, MIPS Assembly. Operating Systems: Windows, DOS, Mac OS, FreeBSD. Website Development: HTML, PHP, JavaScript, style sheets. Hardware: Diagnose and fix most problems.
Languages: Read, write, and speak Spanish
- OUTSTANDING ACHIEVEMENTS:**
- 1) CompTIA A+ Certification to fix problems on x86-based computers with MS Windows.
 - 2) Member of 5-student team that developed, implemented and tested MySQL and PHP-based copyright info tracking system for the Cornell University library.
 - 3) Developed an intelligent agent using Python which attempted to use the k-nearest neighbor algorithm to predict the stock market.
 - 4) Using MS eMbedded Visual C++, developed a miniature O/S for handheld PCs which had multithreading and implemented a simplified version of TCP/IP protocol.
 - 5) Ability to teach complex concepts, as demonstrated in job as Math Tutor.
 - 6) Valedictorian of my high school, out of over 150 students.
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PROFESSIONAL EXPERIENCE

- SOURCECORP**, Binghamton, NY 8/06 to present
Data Entry Indexer
- Did data entry for incoming mail to New York State Workers' Compensation Board.
 - Had to decipher illegible handwriting and deal with a complex set of rules about various forms and fields.
 - Typed fast with a very high accuracy rate, combining both efficiency and quality.
- BROOME COMMUNITY COLLEGE**, Binghamton, NY 8/04 to 12/04
Math Tutor
- Tutored community college students of all ages in Mathematics, teaching them difficult concepts.
 - Helped students solve problems, checked students' work, and helped them build confidence.
 - Monitored use of lab, equipment, and textbooks.
- CORNELL UNIVERSITY**, Ithaca, NY 9/00 to 2/02
Web Developer
- Designed visually appealing web pages from raw text information sent via email, using HTML in Notepad; website mainly served students, with menus for all major on-campus dining locations, and meal plan info.
 - Website was standards compliant, looking identical in IE 5, Netscape 4, and Netscape 6.